

General Terms and Conditions – Route332 S.L.U.

1. Applicability

These general terms and conditions apply to all services provided by Route332 S.L.U., based in Santa Rosalía, Spain, aimed at individuals, tourists, property owners, real estate parties, and businesses. Both subscription-based and one-time services are subject to these terms.

2. Scope of Services

Route332 provides services falling under Nice Classes 39, 42, 43, and 45, including mobility, property management, lifestyle support, and technological solutions.

3. Subscription Structure

Subscriptions are contracted for a period of one year and are automatically renewed unless terminated in writing at least one month before renewal. An evaluation meeting is held prior to renewal. If such a meeting cannot take place for any reason, the one-month notice period remains applicable.

4. One-time Services

In addition to subscriptions, Route332 offers one-time services which are billed separately and also subject to these general terms.

5. Payment Terms

Invoices are issued monthly or quarterly, depending on the service type. Payment must be made within 14 days. In case of late payment, statutory interest and administrative charges may apply.

6. Liability

Route332 is not liable for damages caused by third parties or force majeure unless gross negligence or intent is proven. Liability is limited to the value of the subscribed service package.

7. Force Majeure

In case of force majeure (such as natural disasters, pandemics, power outages, or government regulations), service provision is suspended. If the situation continues for more than 60 days, the agreement may be terminated without compensation.

8. Privacy Policy

Route332 processes personal data in accordance with the GDPR. Data is used solely for service provision. The full privacy policy is available upon request.

9. Jurisdiction

All agreements are governed by Spanish law. In the event of a dispute, the competent court is located in Cartagena, Spain.

10. Expansion and Franchising

Route332 reserves the right to expand via franchising. All franchisees operate under contract and within the same legal framework as Route332.

11. Digital Signature

Documents may be legally signed digitally via recognized platforms such as Signaturit or DocuSign, in compliance with the eIDAS Regulation.

12. Reference in Communications

All service proposals, emails, and quotes include a reference to these general terms and the legal disclaimer. This reference is an integral part of all business agreements.