

Privacy Policy

Privacy Policy – Route332 Concierge Systems S.L.

Last update: July 15, 2025

Version: 1.0

Applicable law: EU GDPR, Spain LOPDGDD

1. Controller:

Route332 Concierge Systems S.L. (in formation)

NIE: Z3259283-G

Calle Ceres 28, 03170 Rojales, Alicante, Spain

info@route332.com | +34 650 042 253

2. Purpose:

- Concierge service execution
- Customer management, billing, communication
- Technical and lifestyle support
- Legal obligations and reporting
- Marketing with consent

3. Data processed:

Name, contact, bookings, payments, IP, contract data

4. Legal basis:

- Contract performance
- Legal obligation
- Explicit consent
- Legitimate interest

5. Recipients:

- Accountant (Francisco Nieto)
- Notary José Luis Bellot Sempre
- Tech providers (Holded, Martin Media)

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- Public authorities (if applicable)

6. No international transfer outside EEA without safeguards

7. Retention:

Up to 6 years legal | 2 years marketing w/o relation

8. Your rights:

Access, rectify, erase, object, portability

9. Security:

SSL, access control, antivirus, certified providers

10. Cookies:

Functional + marketing (with consent)

11. Digital confirmation:

Digital signature or confirmation link

12. Contact:

info@route332.com | +34 650 042 253

www.route332.com